



Riverside

2 Estuary Boulevard
Estuary Commerce Park
Liverpool
L24 8RF

Riverside Group Ltd is a charitable Registered Society providing social housing across the UK, with over 75,000 homes. For nearly 90 years, it has supported people of all ages and circumstances with affordable housing and services, transforming the lives of over 90,000 residents. The organization also addresses homelessness and provides rented and shared ownership schemes, striving to make customers feel safe, respected, and supported...

Group Chief Executive
Paul Dolan

Total Housing Stock
61,160

Combined Group Stock
63,672

Subsidiaries	Stock
Riverside Scotland	2,498
St. Michael's Housing Trust	14
Impact Housing Association (Ar...	-
One Housing Group Ltd (Archive...	-

Phone
0345 111 0000

Website URL
<https://www.riverside.org.uk/>

Email
info@riverside.org.uk

Facebook
<https://www.facebook.com/RiversideHousin...>

Twitter
<https://x.com/RiversideUK>

Linkedin
<https://www.linkedin.com/company/riversi...>

No. of Employees
4,965

Total Board Members
13

Key Performance Indicators

Summarised Turnover
£656.3M

Operating Surplus
£78M

Surplus/Deficit for the year
(£6.4M)

DLO
Riverside - Repairs

Development Company
Prospect (GB) Ltd

Cost Per Home

Operating Cost Per Home
£7,574

Management Cost Per Home
£1,190

R & M Cost Per Home
£1,858

Cost / Property of The Repairs Service
£1,450

Repairs and Satisfaction

Overall Service Satisfaction
66.6%

Repairs Satisfaction
70.0%

Voids

Average Days to Relet
55

Void Losses
£11.06M

Housing
Housing Stock

Total Housing Stock	61,160
Combined Group Stock	63,672
Regions Covered	1
Local Authorities Covered	147
General Needs	38,759
Affordable	11,336
Supported	5,787
Care	346
Housing Older People	4,932
Shared Ownership	5,128

Stock Movement

Units Developed	1,479
Stock Movement (Acquired)	10,546
Stock Movement (Lost)	160
Governance & Others	
Moody's	Baa1 (2025)
Homes England Governance Grades	G1 (2025)
Homes England Viability Grades	V2 (2025)
Evictions	207
Avg. Days to Relet	55
Number of Repairs	-

Satisfaction

Overall Service Satisfaction	66.6%
Repairs Satisfaction	70.0%
Gas Safety	99.7%
Homes Meeting DHS	99.9%

*= Subsidiaries Combined Data

Complaints

Nature of Complaints Received

	No. Order	%
Estate Management	15	7.9%
Health and Safety	4	2.1%
Property Condition	62	32.8%
Complaints - Anti-Social Behaviour	12	6.4%
Others	96	50.8%
Total	189	-

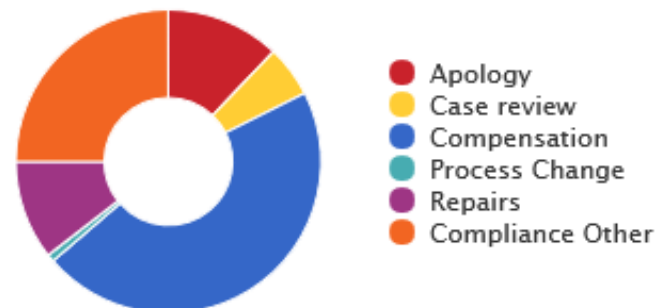
Orders Made for Compliance

	No. Order	%
Apology	31	12.1%
Case review	14	5.5%
Compensation	118	46.1%
Process Change	2	0.8%
Repairs	27	10.6%
Compliance Other	64	25.0%
Total	256	-

Outcome of Determination

	No. Order	%
Outcome - Severe Maladministration	8	4.2%
Maladministration	75	39.7%
Outcome - Service failure	44	23.3%
Outcome - No Maladministration	34	18.0%
Outcome - Reasonable Redress	15	7.9%
Mediation	3	1.6%
Outside Jurisdiction	10	5.3%
Withdrawn	-	-
Total	189	-

Total Compensation Amount £58,142



Energy Performance

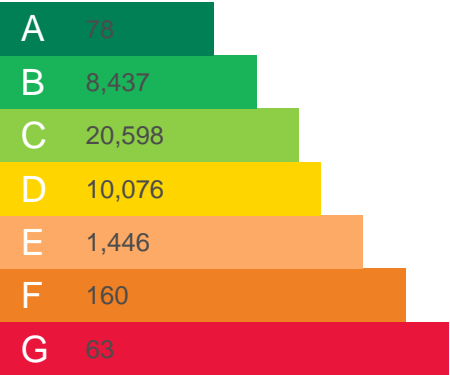
EPC Overview

Total EPCs
40,858
% of EPCs From Total or Group Stock (if non-stock holding)
67%
Average Current Energy Efficiency
Band C – 72.06 SAP
% of Homes on Mains Gas
71%

Property Type

	No. of Homes	% of EPC
House	21,683	53.07%
Flat	15,371	37.62%
Bungalow	3,048	7.46%
Maisonette	756	1.85%

Current Energy Rating



Construction Age Band

Before 1900	1,673
1900-1949	7,810
1950-1982	12,603
1983-1995	5,969
1996-2006	4,038
2007 Onwards	654

Average Metrics by Property Type

Total Floor Area
House: 76.23 m ² Flat: 52.40 m ²
Current Environment Impact (Metric Tonnes per Year)
House: 70.88 t Flat: 72.72 t
Current Energy Consumption (Kwh per m2)
House: 197.01 kWh Flat: 224.17 kWh
Current CO2 Emissions (Tonnes per Year)
House: 2.62 t Flat: 1.95 t
Current CO2 Emission Per Floor Area (Kg per m ²)
House: 34.84 kg Flat: 39.05 kg
Current Lighting Cost (£ per annum)
House: £75.68 Flat: £60.04
Current Heating Cost (£ per annum)
House: £525.36 Flat: £362.73
Current Hot Water Cost (£ per annum)
House: £114.41 Flat: £143.80

*= Subsidiaries Combined Data

Floor Level



21+	1
11-20	43
6-10	110
5	62
4	175
3	728
2	2544
1	5563
GF	6049

Other Floor Level Data

	No. of Homes
Top	481
Middle	387
Basement	28

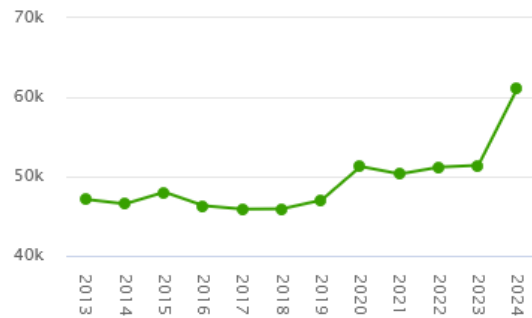
Main Heat

	No. of Homes
Gas Boiler	33,630
Electric	3,327
Community Scheme	3,341
Air Source Heat Pump	245
Water Source Heat Pump	1
Oil	29
Electricaire	7
Other	277

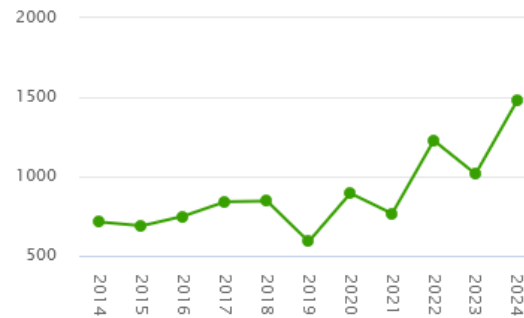
Windows

Glazing	No. of Homes
Single	501
Double / Multiple	33,473
Secondary	118
Triple	21
High Performance	6,742

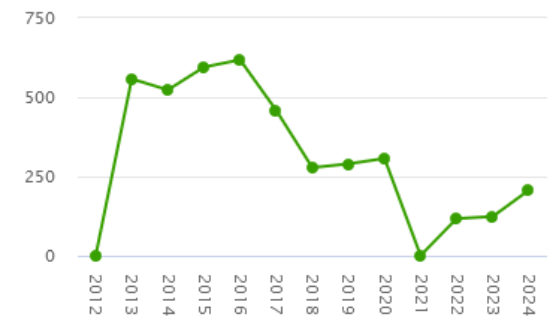
Total Stock 61,160 units



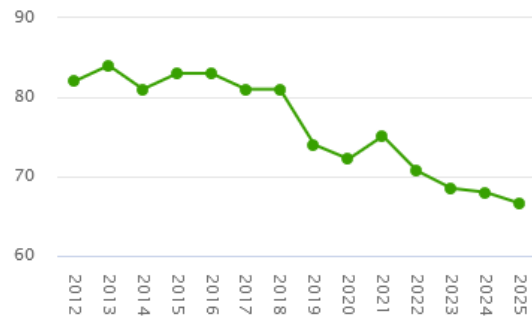
Units Developed 1,479



Evictions 207



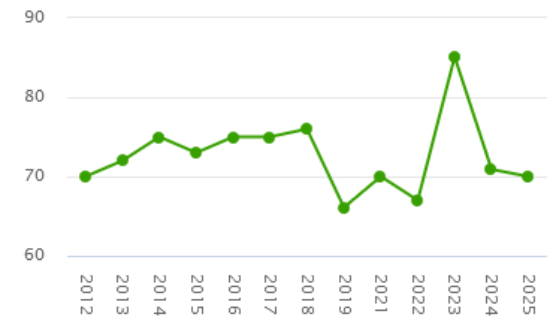
Overall Service Satisfaction 66.6%



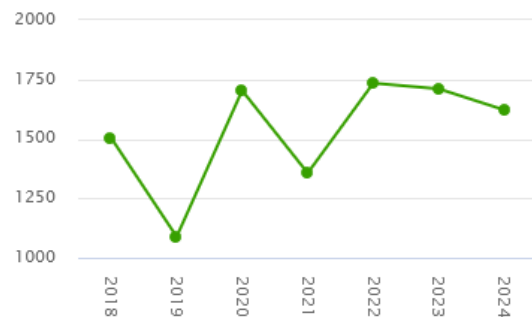
No. of Repairs

No data.

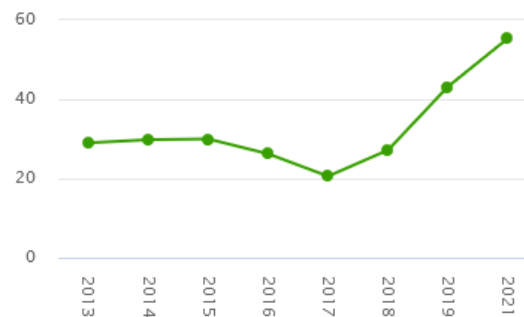
Repairs Satisfaction 70%



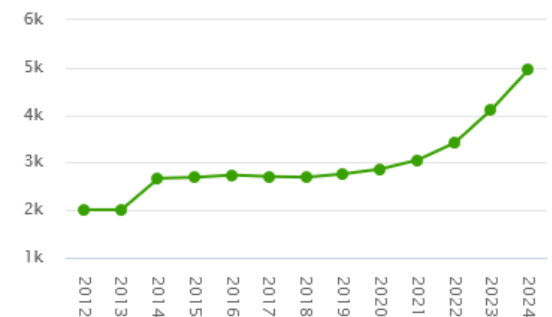
Vacant 1,622



Average Days to Relet 55



No. of Employees 4,965



Housing Location

Overview

Local Authorities Covered

147

By Country / Region

East Midlands

4,116

East of England

494

Greater London

12,183

North East

3,476

North West

33,287

South East

2,369

South West

332

West Midlands

713

Yorkshire and the Humber

2,528

Housing Stock by LA Area

Upper

LA	Owned	Mngd.	%
Liverpool	10,819	-	18
Cumberland	8,216	-	14
Tower Hamlets	3,011	-	5
Halton	2,658	-	4
Camden	2,654	-	4
Sefton	2,228	-	4
Rochdale	2,191	-	4
Wirral	2,056	-	3
Newham	1,589	-	3
Kingston-upon-H...	1,445	-	2
Leicester	1,391	-	2
St. Helens	1,075	-	2
Newcastle-upon-...	1,038	-	2
Knowsley	916	-	2
+5 Others	4,549	-	8.15

Lower

LA	Owned	Mngd.	%
Manchester	561	-	0.95
Stoke-on-Trent	555	-	0.94
Enfield	553	-	0.93
Cheshire East	543	-	0.92
Wigan	497	-	0.84
Islington	486	-	0.82
Bromley	485	-	0.82
North Tyneside	467	-	0.79
County Durham	398	-	0.67
Hackney	365	-	0.62
Northumberland	350	-	0.59
Southwark	343	-	0.58
Charnwood	329	-	0.56
Cheshire West	327	-	0.55
+114 Others	8,000	-	13.54

Finance

Consolidated Financial Summary

Summarised Turnover
£656.3M

Total Operating Surplus
£78M

Surplus for The Year Before Taxation
(£6M)

Surplus/Deficit for The Year
(£6.4M)

Tangible Fixed Assets
£4,328.2M

Investment in New Housing Properties
£200M

Cost Per Home

Management Cost Per Home
£1,190

Repairs Cost per home
£1,858

Cost / property of the Repairs Service
£1,450

Operating Cost Per Home
£7,574

VFM Metrics

Reinvestment
6.7%

New Supply (Social)
1.7%

New Supply (Non-Social)
0.05%

Gearing
58%

EBITDA MRI Interest
52%

Social Housing cost per home
£7,574

Operating Margin (SHL)
7.7%

Operating Margin (Overall)
8.6%

ROCE (Return on Capital Employed)
1.8%

Expenditure

Turnover from Social Housing Lettings
£505.19M

Management Expenditure
£75.76M

Planned Maintenance Expenditure
£26.01M

Routine Repairs and Maintenance
£92.31M

Major Repairs Expenditure
£31.58M

Improvement Works Spend
£87M

Cash Flow

Net Cash Inflow from Operating Activities
£103.49M

Capital Expenditure and Financial Investment
(£156.74M)

Acquisition, Construction and Improvement of
Housing Properties
(£164.69M)

Financing
£183.9M

Decrease / Increase in Cash
£15.79M

Employee Information

Wages and salaries
£175.1M

Chief Executive pay
£344,000

Social security costs
£14.98M

Pension costs (employers contributions)
£9.01M

Number of Employees
4,965

Number of Employees earning over £100,000
47

Redundancy costs
£1.3M

Association Income Account

Turnover
£612.01M

Operating Surplus
£70.05M

Profit on Sale of Fixed Assets
£21.3M

Surplus / Deficit for The Year
(£16.09M)

Balance Sheet

Fixed Assets
£4264.12M

Debtors
£151.95M

Cash at bank and in hand
£37.67M

Creditors: Amounts Falling Due in One Year
(£370.5M)

Net Current Assets
(£27.99M)

Debtors

Rental Debtors
£41.51M

Less: Provision for Bad and Doubtful Debts
(£23.45M)

Amounts Due from Subsidiary Undertakings
£19.95M

Sundry Debtors, Prepayments & Accrued
Income
£31.55M

Solicitor / Auditor

Solicitor
-

External Auditor
BDO LLP...

Ratings

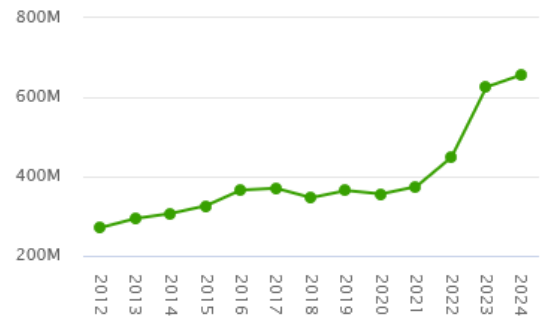
Moody's
Baa1 (2025)

Homes England Governance Grades
G1 (2025)

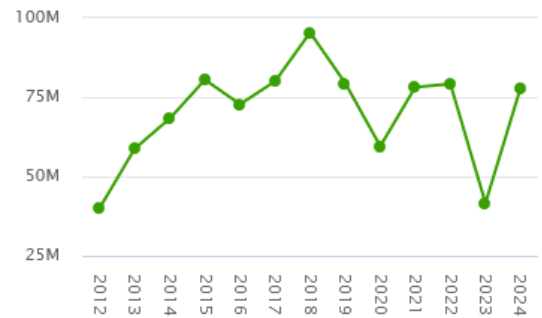
Homes England Viability Grades
V2 (2025)

Riverside

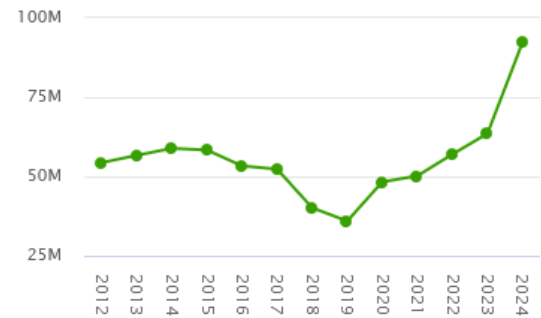
Turnover £656.31M



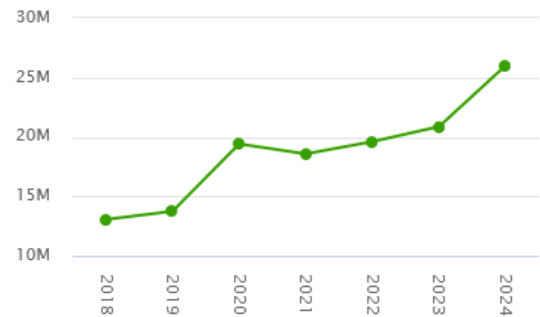
Operating Surplus £77.99M



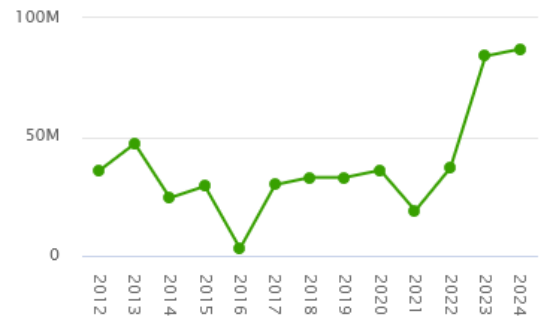
Routine R&M Expenditure £92.31M



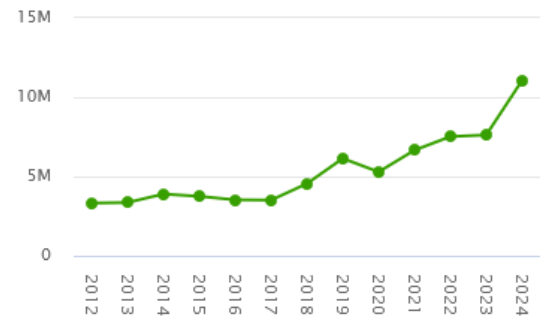
Planned Maintenance Expnd. £26.01M



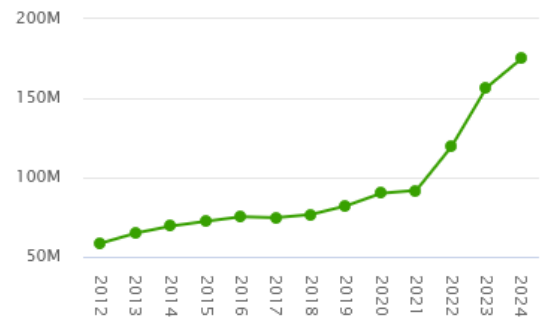
Improvement Works Spend £87M



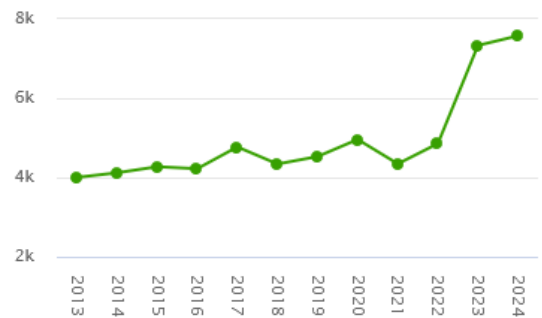
Void Losses £11.06M



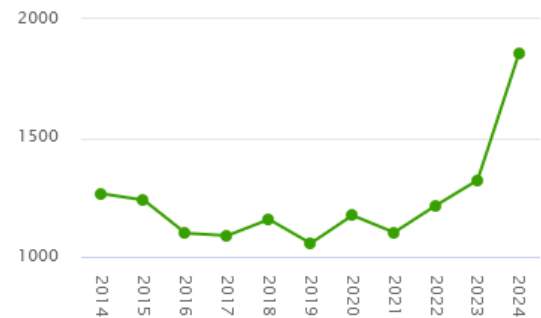
Wages / Bill £175.1M



Operating Cost Per Home £7,574



R&M Cost Per Home £1,858



*= Subsidiaries Combined Data

Repairs

Direct Labour Organisation (DLO)

Riverside - Repairs

Responsive Repairs Contractors

Advanced Building and Maintenance, Advanced
Building and Maintenance Services Ltd and...

Planned Works Contractors

Advanced Building and Maintenance, Advanced
Building and Maintenance Services Ltd and...

Gas Servicing Contractors

AFM, Axis Europe PLC and others

Homes Meeting DHS

99.9%

Gas Safety

99.7%

Total Repairs

-

Development

Development Company

Prospect (GB) Ltd

Units Developed

1,479

Social Housing Units Developed

1,257

Affordable Units Developed

657

Low Cost Home Ownership Units Developed

-

Shared Ownership Units Developed

600

Market Sale Units Developed

205

Next Year Housing Target

1,233

Long Term Housing Target - Year

-

Long Term Housing Grants

-

Long Term Housing Investment

-

Homes Under Construction/Started

964

Homes in Pipeline

-

Software

Housing Management

OPENHousing - Capita

Asset Management

-

Repairs Management/Scheduling

-

IT Gas Software

Mobile Solution

Advanced

Tenders

Contract Title	Primary Trade	Published date	Value	Tenure (Months)	Start	End	Deadline
PIN - Software-Defined Wide Area Network (SD-WAN) Services							
All Other Contracts		30-05-2025	£3,000,000	60	01-11-2026	31-10-2031	-
PIN - Extra Care Catering Services							
All Other Contracts		17-02-2025	-	-	-	-	-
PIN - Consultancy Services							
Architect & Surveyor		27-06-2025	£50,000,000	48	01-07-2026	30-06-2030	-
PIN - Asbestos Removal and Management							
Asbestos Removal		27-06-2025	£5,000,000	36	01-02-2027	31-01-2030	-
PIN - Commercial Gas - Maintenance and Repairs Services							
Commercial Heating		23-05-2025	-	36	01-08-2026	31-07-2029	-
Forber Avenue Demolition and Associated Works							
Demolition		12-06-2025	£61,000	1	01-09-2025	16-10-2025	Expired
Raffles Avenue Demolition and Associated Works							
Demolition		05-06-2025	£83,333	3	01-09-2025	07-12-2025	Expired
PIN - Electronic Payment Solution							
Electronic Payments		30-05-2025	-	60	01-07-2026	30-06-2031	-
PIN - Compliance QA and Plant Room Design							
Gas Safety Audits		27-06-2025	£2,000,000	37	02-02-2026	28-02-2029	-
PIN - Ground Maintenance Services							
Grounds Maintenance		27-06-2025	£10,000,000	48	01-10-2026	30-09-2030	-

Contract Title	Primary Trade	Published date	Value	Tenure (Months)	Start	End	Deadline
PIN - Contact Centre Software / Contact Centre as a Solution							
IT / Software		30-05-2025	£2,500,000	60	01-07-2026	30-06-2031	-
PIN - Auto Doors, Gates and Barriers, Access Control (Fob), Door Entry / Intercom Systems, CCTV / Aerials / Intruder Alarms / Communal IRS Television / Satellite Systems							
Mechanical		27-06-2025	£40,000,000	36	01-04-2026	31-03-2029	-
Maintenance, Repair and Purchase of Environmental Equipment for Grounds Maintenance, Hand Held and Ride on Equipment							
Other Supplies		02-07-2025	-	36	06-10-2025	06-10-2028	12 Days
PIN - Waste/Bin Chutes & External Fire Escapes							
R&M Works (Various)		27-06-2025	£4,000,000	48	01-04-2026	31-03-2030	-
Buckinghamshire Care Home Refurbishment Project across 4 Schemes							
Refurbishment		09-07-2025	£3,145,927	9	03-11-2025	10-08-2026	23 Days
Coopers Walk Internal and External Works							
Refurbishment		23-06-2025	£150,000	2	22-09-2025	01-12-2025	9 Days
Centenary House SHAR Refurbishment Project							
Refurbishment		20-06-2025	£730,000	5	15-09-2025	16-02-2026	5 Days
Arlington Refurbishment Works - Kitchen Conversion - Phase 2 (26/27)							
Refurbishment		10-06-2025	£150,000	1	01-04-2026	15-05-2026	Expired
PIN - Responsive Roofing Repairs							
Roofing		30-06-2025	£5,000,000	36	01-04-2026	01-04-2029	-
PIN - Full Digital Telecare Solution							
Security		26-05-2025	-	48	01-02-2026	31-01-2030	-
PIN - Renewables SRM - Solar Thermal, Heat Pumps, Solar PV and Other Related Equipment							

Contract Title	Primary Trade	Published date	Value	Tenure (Months)	Start	End	Deadline
Solar PV		27-06-2025	£1,000,000	36	01-05-2026	30-04-2029	-
PIN - Air Conditioning & Air Handling Ventilation Systems (SRM)							
Ventilation / Air Con.		30-06-2025	£9,500,000	36	01-04-2026	31-03-2029	-

Contracts

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Design, Supply and Installation of Aids and Adaptations							
Adaptations		Whittle Programme maintenance T/A Hankinson Whittle	£9,389,775	36	30-07-2021	29-07-2026	Awarded
Fuel Card Services							
All Other Contracts		Allstar Business Solutions	£3,000,000	36	01-08-2025	31-07-2028	Awarded
Fleet Management Application							
All Other Contracts		FleetCheck	-	60	01-07-2025	30-06-2030	Awarded
Leadership Development - TRG BS - 228							
All Other Contracts		GatenbySanderson	£155,000	36	06-01-2025	06-01-2028	Awarded
Colleague Engagement Survey - TRG BS 145							
All Other Contracts		WorkBuzz Analytics	£150,000	36	27-09-2024	29-09-2027	Awarded
Electricity Supply Contract - Inenco NTW NHS Trust Energy DPS - Cirrus Purchasing (Call-off)							
All Other Contracts		TotalEnergies Gas & Power	£5,900,000	12	01-10-2025	30-09-2026	Awarded
High Risk Residential Buildings Framework (HRRB)							
Architect & Surveyor		Various	£3,800,000	48	05-02-2025	04-02-2029	Awarded
High Risk Residential Buildings Framework (HRRB)							
Architect & Surveyor		Various	£3,800,000	48	12-02-2025	11-02-2029	Awarded
Stock Condition Surveys							
Architect & Surveyor		Rand Associates Consultancy	-	-	-	-	Awarded

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Services							
Employers Agent Principal Designer (Call-off)							
Architect & Surveyor		Airey Miller Ltd	-	-	08-09-2023	-	Awarded
Employers Agent (Call-off)							
Architect & Surveyor		Airey Miller	-	-	09-03-2023	-	Awarded
Framework Agreement for the Provision of Architectural Services							
Architect & Surveyor		Various	£749,999	48	13-08-2021	12-08-2025	Awarded
Framework Agreement for the Provision of Architectural Services							
Architect & Surveyor		Various	£749,999	48	13-08-2021	12-08-2025	Awarded
Material Supply and Associated Services (Call-off)							
Building Materials		Grafton Merchanting GB Ltd	£15,000,000	120	02-02-2022	01-02-2032	Awarded
Heating Contract (Previously Under Impact Housing)							
Central Heating		AFM	-	-	-	-	Awarded
Cladding Remediation Framework							
Cladding		Various	£300,000,000	48	30-09-2024	29-09-2028	Awarded
Land Led Development							
Commercial Construction		Esh Construction (Esh Group)	£20,000,000	-	-	-	Awarded
Boiler Plant Replacements Works							
Commercial Heating		Ashley & McDonough	-	-	09-10-2024	-	Awarded
Commercial Plant Room Upgrades							

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Commercial Heating		Ashley & McDonough	-	-	29-04-2024	-	Awarded
Mixed Use Development of at Stanton Cross in Wellingborough							
Construction		Vistry Homes (Prev. Bovis Homes)	£103,000,000	180	04-04-2019	-	Awarded
Block Upgrade Works							
Doors & Windows		Milestone Group	-	-	23-02-2023	-	Awarded
Electrical Services, Maintenance and Repair Services							
Electrical		The Wiggett Group	-	60	17-08-2023	17-08-2028	Awarded
Provision of Property Services Support Contractors							
Electrical		RGE Services Ltd	£3,000,000	36	02-08-2022	01-08-2025	Awarded
Provision of Property Services Support Contractors							
Electrical		Wiggett Electrical Contractors Ltd	£3,000,000	36	02-08-2022	01-08-2025	Awarded
Electrical Contract							
Electrical		RGE Services Ltd	-	-	23-01-2023	-	Awarded
Electronic Payment Services Oct 24 (Call-off)							
Electronic Payments		Allpay	£1,046,000	12	01-10-2024	30-09-2025	Awarded
Heat Metering Installation & Billing Services							
Energy Management		Sycous	£230,000	36	01-05-2024	30-04-2027	Awarded
Provision of Energy Performance Certificates							
EPC / Energy Management		Pennington Choices Ltd	£879,750	48	23-02-2022	22-02-2026	Awarded

Riverside
LOCARLA (www.locarla.com)

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Provision of Energy Performance Certificates							
EPC / Energy Management		Pennington Choices Ltd	£879,750	48	23-02-2022	22-02-2026	Awarded
High Risk Residential Buildings Framework (HRRB)							
Fire Risk Assessment		Various	£3,800,000	48	12-02-2025	11-02-2029	Awarded
High Risk Residential Buildings Framework (HRRB)							
Fire Risk Assessment		Not Awarded	£3,800,000	48	12-02-2025	11-02-2029	Cancelled / Not Awarded
High Risk Residential Buildings Framework (HRRB)							
Fire Risk Assessment		Various	£3,800,000	48	12-02-2025	11-02-2029	Awarded
Passive Fire Remedial Works							
Fire Safety		RGE Services	-	-	28-02-2024	-	Awarded
Fire Door Replacement							
Fire Safety		Mila Maintenance & Installation	-	-	-	-	Awarded
Riverside Housing FRA Contract							
Fire Safety		Axis Europe Plc	-	-	13-05-2021	-	Awarded
Riverside Scotland - Gas Servicing & Maintenance Contract							
Gas Servicing		James Frew Ltd	£8,700,000	120	01-04-2022	01-04-2032	Awarded
Riverside Scotland - Gas Servicing & Maintenance Contract							
Gas Servicing		James Frew Ltd	£8,700,000	120	01-04-2022	01-04-2032	Awarded
Responsive and Void Repairs, Gas Servicing and Repairs and Planned Maintenance							
Gas Servicing		Axis Europe PLC	£28,191,556	240	04-04-2011	28-03-2031	Awarded

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Fixed Fall Protection and Lighting Protection - Service, Maintenance and Repair							
General building works		STQ Vantage	£1,495,000	36	01-05-2024	01-05-2027	Awarded
Grounds Maintenance Services Contract							
Grounds Maintenance		Grounds Care Group Ltd	-	-	03-02-2023	-	Awarded
Riverside Scotland - Grounds Maintenance Contract							
Grounds Maintenance		idverde	-	60	01-04-2022	31-03-2027	Awarded
Repairs & Maintenance at Birmingham Children's Hospital							
Hard FM		Axis Europe	-	-	-	-	Awarded
FM Contract							
Hard FM		Renovo Facilities & Services	£45,000,000	360	01-04-2016	01-04-2046	Awarded
Meters, Billing, District Heating (Call-off)							
Heat Networks		Switch2 Energy Ltd	-	-	26-09-2023	-	Awarded
Commercial Gas - Service, Maintenance and Repair							
Heat Networks		Liberty Group Investments Ltd t/a Liberty Group	£3,275,367	36	07-11-2022	06-11-2025	Awarded
Commercial Gas - Service, Maintenance and Repair							
Heat Networks		Ashley & McDonough Ltd	£3,275,367	36	07-11-2022	06-11-2025	Awarded
Commercial Gas - Service, Maintenance and Repair							
Heat Networks		GetFix Ltd	£3,275,367	36	07-11-2022	06-11-2025	Awarded
Commercial Boiler Installation Framework							

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Heat Networks		Various	£3,844,428	48	01-02-2022	31-01-2026	Awarded
Remuneration Service							
Housing Consultant		PricewaterhouseCoopers	-	36	06-01-2025	05-01-2028	Awarded
Cyber Insurance							
Insurance		Marsh	-	9	01-03-2025	01-12-2025	Awarded
Website Powered by Digital Experience Platform (DXP) (Call-off)							
IT / Software		Softcat	-	36	06-05-2025	05-05-2028	Awarded
Microsoft EA Licenses and Azure 2024 (Call-off)							
IT / Software		Phoenix Software Ltd	-	36	19-02-2024	28-02-2027	Awarded
Customer Relationship and Case Management (CRCM) Solution							
IT / Software		Homeless Link	£1,503,383	60	12-01-2024	11-01-2029	Awarded
IT Service Management Solution							
IT / Software		Alemba Ltd	£241,130	36	03-04-2023	03-04-2026	Awarded
Replacement Housing Management Platform (Call-off)							
IT / Software		Civica UK Ltd	£420,000	60	30-09-2020	29-09-2025	Awarded
CRM Licenses Services							
IT / Software		Salesforce UK	£3,660,655	-	19-11-2021	-	Awarded
Replacement of Universal Housing Solution							
IT / Software		Civica UK	£500,000	60	30-09-2020	29-09-2025	Awarded
CRM Software Solution							

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
IT / Software		Salesforce UK Ltd	£3,660,655	-	08-10-2021	-	Awarded
Responsive and Void Repairs, Gas Servicing and Repairs and Planned Maintenance							
Kitchens & Bathrooms		Axis Europe PLC	£28,191,556	240	04-04-2011	28-03-2031	Awarded
Supply of Kitchens							
Kitchens & Bathrooms Supplies		Moores Furniture Group	-	36	01-04-2025	31-03-2028	Awarded
Legal Services Framework Agreement							
Legal		Devonshires,Trowers and Hamlins	£22,000,000	24	02-12-2024	01-12-2026	Awarded
Legal Services Framework Agreement							
Legal		Brabners,Devonshires	£22,000,000	24	02-12-2024	01-12-2026	Awarded
Legal Services Framework Agreement							
Legal		Various	£22,000,000	24	02-12-2024	01-12-2026	Awarded
Credit Check and Debt Investigation - One Housing Group (Updated)							
Legal		Experian	£75,600	36	01-07-2024	30-06-2027	Awarded
Financial Advisory Service (Call-off)							
Legal		KPMG UK	-	-	-	-	Awarded
Credit Check and Debt Investigation - One Housing Group							
Legal		Experian	£75,600	36	01-07-2024	30-06-2027	Awarded
Legal Services							
Legal		TC Young LLP	£16,000	48	01-03-2023	28-02-2027	Awarded
External Audit Services							

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Legal		BDO LLP	£1,473,000	-	03-08-2021	-	Awarded
Commercial Lift SRM (Servicing, Repairs, and Maintenance)							
Lifts & Servicing		Concept Elevators,Stannah Lifts	-	36	23-01-2025	23-01-2028	Awarded
Commercial Lift SRM (Servicing, Repairs, and Maintenance)							
Lifts & Servicing		RJ Lifts,Apex Lifts	-	36	23-01-2025	23-01-2028	Awarded
Lift Framework - Lot (1, 2, 3A, 3B & 3C)							
Lifts & Servicing		Various	£1,073,180	48	10-04-2023	09-04-2027	Awarded
Lift Framework - Lot (1, 2, 3A, 3B & 3C)							
Lifts & Servicing		AMMCASS Construction Engineering Group Ltd,Concept Elevators (UK) Ltd	£1,073,180	48	10-04-2023	09-04-2027	Awarded
Lift Framework - Lot (1, 2, 3A, 3B & 3C)							
Lifts & Servicing		AMMCASS Construction Engineering Group Ltd	£1,073,180	48	10-04-2023	09-04-2027	Awarded
Lift Framework - Lot (1, 2, 3A, 3B & 3C)							
Lifts & Servicing		Concept Elevators (UK) Ltd	£1,073,180	48	10-04-2023	09-04-2027	Awarded
Lift Framework - Lot (1, 2, 3A, 3B & 3C)							
Lifts & Servicing		Deltron Lifts Ltd	£1,073,180	48	10-04-2023	09-04-2027	Awarded
Emergency Lighting Schemes South - Lot 2d (Call-off)							

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Lighting		CLP Group FS	-	12	01-03-2025	01-03-2026	Awarded
Riverside Scotland - modular housing development in South Ayrshire							
Modular		The Wee House Company	£9,800,000	-	12-03-2021	-	Awarded
The Supply of Brassware							
Other Supplies		Bristan Group	-	36	01-04-2025	31-03-2028	Awarded
Supply of Soft Furnishings							
Other Supplies		Gailarde	£383,608	36	18-10-2024	17-10-2027	Awarded
Technology Enabled Lives Provider - TEL FC - Lot 4.1 (Call-off)							
Other Supplies		Appello Smart Living Solutions	£1,865,053	36	03-06-2024	02-06-2027	Awarded
Technology Enabled Lives Provider - Feb 2024 - Lot 1 (Call-off)							
Other Supplies		Chubb Fire & Security	£580,000	60	19-02-2024	18-02-2029	Awarded
RHO Cyclical Decorations Works							
Painting and Decoration		Trident Maintenance Services	£4,415,266	60	08-12-2022	07-12-2027	Awarded
RHO Cyclical Decorations Works							
Painting and Decoration		Trident Maintenance Services	£4,415,266	60	08-12-2022	07-12-2027	Awarded
RHO Cyclical Decorations Works							
Painting and Decoration		Alfred Bagnall & Sons	£4,415,266	60	08-12-2022	07-12-2027	Awarded

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Consultancy, Leading to the Delivery of a Strategy Document							
Project Management		3C Consultants	-	12	14-11-2024	13-11-2025	Awarded
Employers Agent Services (Call-off)							
Project Management		Airey Miller	-	-	28-04-2022	-	Awarded
The Cutting Edge Framework Agreement for the Provision of Employer's Agent and Principal Designer							
Project Management		Various	£1,540,000	48	03-08-2021	02-08-2025	Awarded
The Cutting Edge Framework Agreement for the Provision of Employer's Agent and Principal Designer							
Project Management		Various	£1,540,000	48	03-08-2021	02-08-2025	Awarded
The Cutting Edge Framework Agreement for the Provision of Employer's Agent and Principal Designer							
Project Management		Various	£1,540,000	48	03-08-2021	02-08-2025	Awarded
Total Disrepair Solutions Framework - Pretium Frameworks							
R&M Works (Various)		Liberty Group	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Solutions Framework - Pretium Frameworks							
R&M Works (Various)		Liberty Group	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Solutions Framework - Pretium Frameworks							
R&M Works (Various)		Liberty Group	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Solutions Framework - Pretium Frameworks							
R&M Works (Various)		Liberty Group	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Solutions Framework - Pretium Frameworks							
R&M Works (Various)		Liberty Group	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Solutions Framework - Pretium Frameworks							
R&M Works (Various)		Various	£561,000,000	48	25-09-2023	24-09-2027	Awarded

Total Disrepair Solutions Framework - Pretium Frameworks

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
R&M Works (Various)		Not Awarded	£561,000,000	48	25-09-2023	24-09-2027	Cancelled / Not Awarded
Total Disrepair Solutions Framework - Pretium Frameworks							
R&M Works (Various)		Wates Property Services Ltd	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Solutions Framework - Pretium Frameworks							
R&M Works (Various)		Wates Property Services Ltd,Axis Europe PLC	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Solutions Framework - Pretium Frameworks							
R&M Works (Various)		Wates Property Services Ltd,Axis Europe PLC	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Solutions Framework - Pretium Frameworks							
R&M Works (Various)		Wates Property Services Ltd,MCP Property Services Ltd	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Solutions Framework - Pretium Frameworks							
R&M Works (Various)		Various	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Solutions Framework - Pretium Frameworks							
R&M Works (Various)		Not Awarded	£561,000,000	48	25-09-2023	24-09-2027	Cancelled / Not Awarded
Total Disrepair Solutions Framework - Pretium Frameworks							
R&M Works (Various)		Various	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Solutions Framework - Pretium Frameworks							

Development of 300 New Homes at the Tiller Road Estate

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Residential New-Build		Mount Anvil	-	-	28-05-2024	-	Awarded
Development of 130 New Homes							
Residential New-Build		Vistry Group	£29,000,000	-	11-01-2024	-	Awarded
Development of New Homes at Bromley							
Residential New-Build		Countryside Partnerships	£61,600,000	-	-	-	Awarded
Bromley London Borough - Development of Affordable Homes at Calverley Close Estate in Beckenham							
Residential New-Build		Countryside Partnerships	-	-	01-10-2023	-	Awarded
Cheshire West and Chester Council - Work Begins on 268 Affordable Homes in Cheshire							
Residential New-Build		Equans	-	-	30-04-2022	-	Awarded
Development of Bellamy Close and Byng Street Estate Regeneration							
Residential New-Build		Mount Anvil	-	-	10-04-2022	-	Awarded
Development at Friar's Close, Bear Lane and 1 and 3 Burrell Street							
Residential New-Build		Mount Anvil Ltd	£33,900,000	-	08-03-2022	-	Awarded
Development at Friar's Close, Bear Lane and 1 and 3 Burrell Street							
Residential New-Build		The LLP	£33,900,000	-	08-03-2022	-	Awarded
Development at Friar's Close, Bear Lane and 1 and 3 Burrell Street							
Residential New-Build		Mount Anvil Ltd	£33,900,000	-	08-03-2022	-	Awarded
Development at Friar's Close, Bear Lane and 1 and 3 Burrell Street							
Residential New-Build		Mount Anvil Ltd	£33,900,000	-	08-03-2022	-	Awarded
Development at Friar's Close, Bear Lane and 1 and 3 Burrell Street							

Riverside
LOCARLA (www.locarla.com)

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Residential New-Build		The LLP	£33,900,000	-	08-03-2022	-	Awarded
Residential New Build at Granville Road							
Residential New-Build		Mulalley	-	-	18-02-2022	-	Awarded
Cheshire West and Chester Council - Contract to deliver a Sustainable New Housing Development							
Residential New-Build		EQUANS	£35,000,000	-	-	-	Awarded
Riverside Scotland - Development of Brand New Affordable Homes in Irvine							
Residential New-Build		McTaggart Construction	£13,000,000	-	-	-	Awarded
Framework to Deliver New-Build Homes							
Residential New-Build		Various	-	-	-	-	Awarded
Construction of Residential Units at Snellsmore Lane, Boulton Moor							
Residential New-Build		Persimmon Homes Ltd	£8,742,560	-	07-07-2020	-	Awarded
Responsive Repairs Support (Call-off)							
Responsive Repairs		Axis Europe	-	-	-	-	Awarded
Provision of Property Services Support Contractors (Cancelled/Not Awarded)							
Responsive Repairs		-	£3,000,000	36	02-08-2022	01-08-2025	Cancelled / Not Awarded
Riverside Scotland - Repairs and Maintenance Contract							
Responsive Repairs		Bell Decorating Group Ltd	£21,000,000	120	01-04-2022	31-03-2032	Awarded
Riverside Scotland - Repair and Maintenance Contract							
Responsive Repairs		MPS Housing Ltd	-	-	01-04-2021	-	Awarded

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
West Area Asset Management Services Contracts							
Responsive Repairs		Housing Solutions	£3,900,000	36	01-09-2020	31-08-2025	Awarded
Reactive Repairs, Planned Works, Gas Servicing and Installation and Out of Hours Repairs Service Contract							
Responsive Repairs		Riverside Direct	-	-	30-07-2018	-	Awarded
Partnering Contract for Responsive Repairs and Maintenance at Social Housing Properties in South Merseyside							
Responsive Repairs		Evolve Facility Services	£89,800,000	60	01-08-2010	31-07-2025	Awarded
Repair & Maintenance - Eastern region (Previously Under Impact Housing)							
Responsive Repairs		PPM Ltd - Partnering in Property Management	£3,000,000	48	01-07-2017	31-08-2025	Awarded
Responsive Repairs, Planned Maintenance and Void Reinstatements							
Responsive Repairs		MD Building Services	£8,800,000	96	-	-	Awarded
Repairs and Maintenance - North East & Other Areas							
Responsive Repairs		Evolve Facility Services	-	-	04-05-2016	-	Awarded
Responsive and Void Repairs, Gas Servicing and Repairs and Planned Maintenance							
Responsive Repairs		Axis Europe PLC	£28,191,556	240	04-04-2011	28-03-2031	Awarded
Energy Efficiency Retrofit Works Across South & London Region							
Retrofit		Wates Property Services	-	-	-	-	Awarded
Waste Management Services (Call-off)							
Skips & Waste Management		Bywaters (Leyton)	-	-	10-12-2021	-	Awarded

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Cleaning Services							
Soft FM		Various	£1,102,520	36	01-01-2023	01-01-2026	Awarded
Void Repairs							
Voids		Liberty Group	-	-	30-01-2023	-	Awarded
Legionella Risk Assessment Services							
Water / Legionella		Liberty Group	£1,160,000	36	31-07-2023	30-07-2026	Awarded
Provision of Water Hygiene Services (Call-off)							
Water / Legionella		Urban Environments Ltd	£988,758	-	26-06-2019	-	Awarded
Provision of Water Hygiene Services (Call-off)							
Water / Legionella		Environtec Ltd	£988,758	-	26-06-2019	-	Awarded
Window and Gutter Cleaning Service							
Window Cleaning		BPM Cleaning and Maintenance	£336,810	36	01-01-2023	31-12-2025	Awarded